

Christopher A. Gould  
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Yarmouth, ME 04096

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## **Work experience**

2002 – Present

University of Southern Maine

Portland, Me

Software Support Specialist I

1996 – 2001

Hurricane Island Outward Bound School

Rockland, Me

Title: MIS Specialist

Network Administrator / Manager - Windows NT 4.0, Novell, and LINUX

Electronic Mail Administrator / Manager - LINUX based

Personal Computer Hardware Support / IBM PCs running WIN9X operating systems

Personal Computer Software Support / Microsoft Office Suite / OSAS Financial Software / FileMaker Pro  
Microsoft Access

Telecommunications / Dial-In-Support - telecommunications trouble shooting on Frame Relay and T1 data  
circuits - remote network access via FRAME and PC Anywhere

LAN and WAN Design and Support, for TCP/IP 10/100 BaseT network and Wireless Internet connections  
spanning multiple sites

Microsoft Windows NT 4.0, Novell, and LINUX operating system support and troubleshooting

1989 - 1996

OSRAM SYLVANIA (formerly GTE SYLVANIA)

Waldoboro, Me

Title: Senior Engineer

Network Administrator / Manager / cross platform Mac/PC

Electronic Mail Administrator / Manager / Microsoft Mail cross platform Mac/PC

Personal Computer Hardware Support / IBM and Macintosh

Personal Computer Software Support / Microsoft Windows, Word, Excel, Power Point

Programming / FileMaker Pro , Microsoft Access, Microsoft Quick Basic, C and C++

Telecommunications / Dial-In-Support, telecommunications trouble shooting, remote network access

LAN and WAN Design and Support / OS/2, LAN Manager, Microsoft Windows NT,  
NTAS, AppleTalk Networks, AS/400 communications

1983 - 1989

Guilford of Maine

Guilford, Me

Title: Project Engineer

System Manager / Digital PDP-11

IBM Personal Computer Support  
Embedded Microprocessor Systems Design / Motorola 6800 family  
Telecommunications Design and Support  
Programmer Analysts / Fortran 77  
Automated Systems Specialist/Programmer

1982 - 1983  
University of Maine  
Title: Faculty Assistant - Microprocessor Development Laboratory  
Orono, Me

1980 - 1982  
Camp Tapawingo  
Computer Operator  
Computer Programmer  
Sweden, Me

1973 - 1976  
United States Army  
I received an honorable discharge at the end of my enlistment in 1976.

## **Education**

1983  
University of Maine at Orono  
Bachelor of Science in Electrical Engineering.  
Orono, Me

1973  
Kennebunk High School  
Graduated in 1973  
Kennebunk, Me

## **Continuing Education**

October 1999  
SkillPath Seminars  
Managing Multiple projects, Objectives and Deadlines

November 1995  
Windows NT Advanced Server Class Conducted by Future Now  
4 Day Class on Windows NT 3.5 Server Management

Fall 1994  
University of Maine at Augusta  
Introduction to C and C++ Programming

December 1992  
Coastal Computer Training Center  
Microsoft Mail Management

July 1991  
3COM Education Services  
3+Open Network Installation and Administration

August 1990  
IBM Education  
AS/400 PC Support Implementation

September 1990  
IBM Education  
AS/400 Networking